Work Profile

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***Summary***

**SAP BASIS** professional with 7 years’ of experience in **SAP BASIS, and SAP NW & Business Objects Reporting Tools.** Worked on **End to End implementation** and Migration of SAP HANA.

Experience in multiple SAP Global roll out projects of SAP implementation, upgrade, Migration with client site.

***Skillsets / Expertise***

Total Work Experience (Yrs) : 7+

1. Skills / Experience / Exposure
   1. S4 HANA, B/4 / SAP BASIS / NetWeaver7.4/7.5 / SRM, SCM, GRC /SAP BO
   2. NLS / Fiori / Cloud Connector
   3. HANA 1.0 & 2.0 / Sybase / Oracle 11g / MaxDB / MYSQL
   4. SWPM / SUM / Hana Studio / Cockpit / Sybase Control Center / HPOS / MYSQL Mgmt Studio / SAP MaxDb Studio
   5. Linux / Windows
   6. Installation, upgrade & administration of SAP systems (S/4 HANA, B/4 HANA, HANA 2.0, ECC, Portal, BW, Live Cache, NLS, BO, GRC, Gateway, Solution Manager, etc.)
   7. Preparation, Planning, Setup, Installation & Configuration of SAP S/4HANA.
   8. Performed SAP HANA1.0 to SAP HANA2.0 upgrade and administration.
   9. HANA revision updates and backup & Restore configuration.
   10. SAP HANA High availability system replication configuration.
   11. SAP Cloud Connector installation, configuration and High Availability setup.
   12. Business Capture Centre installation for invoice scanning.
   13. Add-on & Support packs (SPS) upgrade through SUM and SAP Kernel Upgradation.
   14. TMS administration, configuration and troubleshooting errors.
   15. SAP client copy, Export-Import and System copy/system refresh activities
   16. SAP Router installation or certificate renewal.
   17. Reviewing and applying SAP Notes to fix the issue.
   18. License Management & System Profile Parameters management of SAP HANA system
   19. Creating Users, Roles, Privileges, Packages / Schemas - HANA Security Auth & Dev.
   20. HANA memory bottlenecks and performance tuning.
   21. Spool admin - create / delete printers in SAP & Configuration of printers in HPOS (SME).
   22. SAP Tray and colour printing config & troubleshooting (Jetform, Label, Zebra & Pallet printing).
   23. Solution manager 7.2 I&C – LMDB, SLD, Managed system data, technical monitoring, EWA.

***Work Experience***

* + 1. ***Project - HCL (Bekaert NV)***

Support and Upgrade Project

Responsibilities: -

* + - 1. SAP S/4HANA, B/4HANA, NetWeaver applications, HANA 2.0 Installation/Upgrade, configuration and Administration.
      2. SAP NetWeaver 7.3/7.4/7.5, SAP ECC 6.0 EHP 7, SRM, Installation & upgrades using Maintenance planner & SUM tool.
      3. EP (Enterprise Portal), SAP router installation & management.
      4. SAP HANA HA system replication, Backup & Restore, trace file/diagnosis file configs.
      5. ADS, Information Steward, BW PreCalc installation/configuration.
      6. SAP client copy, system refresh activities & SAP Live cache refresh by Max DB studio
      7. Applying SAP Notes and SAP Kernel Upgrade.
      8. Spool administration & SAP printing from SAP and HPOS server end.
      9. Managed system data in SAP SOLMAN and EWA report configuration of SAP systems.
      10. NLS (Near Line Storage) SAP Control Center - Backup/Start-Stop via Script.
      11. Applying Support packages and add-ons via SPAM/SAINT.
      12. SAP Prod Server management on cluster high availability environment.
      13. SAP license management for complete SAP Landscape.
      14. SAP Live Cache Management, Administration, Backup & Refresh using MaxDB.
      15. Maintaining SAP Logon Pad entries and Validation for Global roll-out.
      16. EWA generation & implementing the suggestions to get a better system performance.
      17. Troubleshooting daily user problems raised as tickets (Incident, Changes, Tasks) in SNOW ticketing tool.
      18. Responsible for monthly HPOS printers, SAP Applications availability, SAP Capacity report.
      19. Planning for SAP systems downtime and execution of monthly/Weekly maintenance window.
      20. Provided 24\*7 supports for all development, testing, training and production environments.
      21. SOP Documentation, KT to team members & Client handling.
      22. Client meeting and presentation for upcoming/on-going projects.
    1. ***Project - HCL (UPM)***

Support and Upgrade Project

Responsibilities: -

* + - 1. SAP Installation/Upgrade & administration.
      2. SAP System Monitoring & TR Movement.
      3. User, Client and TMS management,
      4. SAP system Start/Stop automation. Script creation for SAP system availability.
      5. SAP system weekly/monthly maintenance support.
      6. Troubleshooting daily user problems raised as tickets (Incident, Changes, Tasks) in SNOW ticketing tool.
    1. ***Project – Target Technologies***

Support and Upgrade Project

Responsibilities: -

* + - 1. Performing Health Checks, Setting Profile- Parameters and Operation modes, monitoring Background Jobs.
      2. Creating users, assigning the authorization to the users. Assigning the Authorization to the missing objects using PFCG. Various Role’s creation and assignment to users.
      3. Client creation, Client Export & Import, Local Client Copy, Remote Client Copy.
      4. Creating RFC’s, configuring TMS, creating Domain Controller, creating change request, releasing change request and Importing into quality assurance and production systems.
      5. Creation of Users, assign user license, resetting passwords, Locking/unlocking users, copying users and deletion of users.
      6. Downloading support packages from service market place and Applying support packs. Performing Kernel upgrades.
      7. Configuring the printers, creating output devices, maintaining spool output request.
      8. Performing pre and post system refresh activities on quality assurance
      9. PC assembling, Formatting, Partition, drivers Installation
      10. Installation of Windows & Technical troubleshooting
      11. Provided the Remote support using Team Viewer & Ammyy Remote Softwares
      12. Installation of Data card, Printers & other devices
      13. Installation of Antivirus & Patches
      14. Microsoft application software and Outlook configure
      15. Networking Issues.
      16. Troubleshoot and Fix the systems issues
      17. Printers Issues